TO INCREASE ⊕

DynaRent Customer Portal for DynaRent for Microsoft Dynamics 365 Finance & Operations and Supply Chain Management

Release Notes April 2023 (version 10.0.32.47)

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Document Information

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1 General

1.1 Purpose

This document describes the new functionality that has been developed for DynaRent Customer Portal.

It also elaborates on the known issues for this release and it provides information about the underlying structure of the application.

This document is primarily meant for product- and implementation consultants familiar with the concepts of DynaRent and the DynaRent Customer Portal.

This document explains the content of the delivery package to consultants of To-Increase partners.

1.2 Compatibility

In some cases, an update of the DynaRent Customer Portal requires an update of the DynaRent version of the linked Microsoft Dynamics 365 Finance and Operations instance in order to be fully compatible. The following table lists such dependencies.

Release DNR Customer Portal	Minimum required DNR version	Minimum required D365 version
10.0.32.47	10.0.32.47	10.0.32

The DynaRent Customer Portal continuous to work on older versions and can be implemented on older DynaRent versions, however this will not support the full capabilities of the DynaRent Customer Portal.

1.3 Licensing

Standard Microsoft licensing information can be found in the updated Microsoft Power Platform Licensing Guide.

External, authenticated users:

Power Apps Portals are provisioned without requiring a specific license; user access is licensed.

The Power Apps Portals login capacity add on is purchased to license these users.

Multiple logins per portal by 1 authenticated user during 24 hour period count as 1 billable login.

The Power Apps Portals login capacity add on gives 100 logins and is available with tiered pricing.

Internal, authenticated users:

The Power Apps per User plan allows access to unlimited portals, and the Power Apps per App plan allows access to 1 portal per environment.

This information is subject to change due to changes in the Microsoft Power Platform Licensing Guide.

Contact To-Increase Sales for more information.

1.4 Available languages

The DynaRent Customer Portal is available in English, Deutsch (German), Nederlands (Dutch).

For other languages, please contact your Service contact at To-Increase.

Be aware that this is concerning the Customer Portal, not the content, the content comes from Dataverse. Dataverse needs to be made multi lingual before content shows multi lingual in the Customer Portal.

1.5 Security

Several roles with accompanying duty and attached privileges are shipped along with DynaRent Customer Portal. Not only does this provide a quick start, it also provides a basis for you to implement duties and roles as per your organization's specific requirements.

The security is based on standard Microsoft security measurements on Microsoft Dynamics 365 Finance and Operations, Microsoft Power Apps and Microsoft Dataverse.

Contact To-Increase Support for more information on Microsoft Security, Compliance, and Identity.

1.6 Upgrade from earlier versions

Upgrading to a newer version of the DynaRent Customer Portal application is performed by importing a new solution file into your power platform environment and thereby replacing the necessary components.

Regarding the release notes, note that they are incremental. So, if you are upgrading while skipping a few versions, you should read all the relevant in-between release notes.

1.7 Deliverables

With this release we deliver the following:

1. Release Notes (version 10.0.32.47)
2. DynaRent Customer Portal Installation Guide 10.0.32.47
3. DynaRent Customer Portal User Guide 10.0.32.47
4. DynaRent Customer Portal Data Refresh Guide 10.0.32.47
5. DynaRent Customer Portal Integration keys 10.0.32.47 *
6. DynaRent Customer Portal Mappings 10.0.32.47 *
7. DynaRent Customer Portal Client Customisations 10.0.32.47
8. CRM Package for DynaRent Customer Portal (version 10.0.32.47)

*Document is for informational usage only. An overview of complete integration is visible in DynaRent F&SCM itself.

2 Functionality

This chapter briefly touches upon any core features for DynaRent Customer Portal. Further details can be found on **To-Increase Documentation** shipped along with this release. This chapter also describes any discontinued features and the reasoning behind the discontinuation.

NOTE: Microsoft is continuously adding new features in the application directly and via Feature Management. Sometimes these are public preview and will be made generally available in future releases, in other cases, they are already general available, and you have the choice to activate them.

Currently, we are not testing compatibility with all new features or combinations.

Once a feature is enabled at the customer environment and in case of any issues or questions related to new standard features and our solutions, kindly contact us via To-Increase support.

2.1 Core Functionality

Core Functionality is described on **To-Increase Documentation**.

It includes functionality allowing DynaRent Customer Portal users to check their rentals, invoices and manage their cases.

Added features in this release:

Functional area	ID	Description
Equipment	134868	Indication added as field column Rental Stop on Equipment page when current Rental Stop is active. Via dropdown also former Rental Stops are visible.
Equipment	150960	Customer need to see if Equipment is certified and/or has maintenance and inspection documents. The Customer Portal can now create a link based on a fixed url, extended with the fleetnumber of the product. On the Admin Page a Fleet number base URL can be added. When the Customer Portal sees a Fleetnumber for Equipment it will automatically create a link which links to the website with the documentation on the Equipment.
Equipment	165151	Customer Reference added as field column on Equipment page
Equipment	165153	Customer Reference added as field on Rental Orders Details in General tab

2.2 Discontinued features for this release.

No functional features were discontinued for this release.

3 Post Release Defects Resolutions

This chapter describes the issues that have been solved for this release.

3.1 Post Release Defects Resolutions for this release

3.2 Other Resolutions

Functional area	ID	Description
Rental Orders	161108	Project Name added to filter on
Invoice	162188	Synchronization issue on invoices
Customer Contact	164358	Dual-Write throws error in when adding Contact to Customer
Initial Portal Contact	164359	Initiate Contact for Portal sends out multiple e-mails instead one
Sharepoint Invoices	165263	Not able to download Invoices on Customer Portal

4 Known issues

This chapter describes the issues that have been known for this release. It also elaborates on why the issues have not been solved and provides an alternative way on how to cope with them, if any.

NOTE: Microsoft is investing heavily in Dual-Write as synchronisation tool instead on Data Integrator, it is Microsoft's advice to use Dual-Write. Dual-Write is a near real-time (1-10 seconds) solution and Data Integrator a batch-driven solution which is always slower in displaying information, however Dual-Write can still be "slow" as some synchronisations take a minimum of 5 seconds, which can't be made faster.

Also Dual-Write has its limitations, known issues and unsupported features which are described in the Mapping Concept pages of Dual-Write, see Dual-write home page - Finance & Operations | Dynamics 365 | Microsoft Learn.

4.1 Known issues for this release

The following functional issues have been known for this release.

Functional area	ID	Description